



COMMONWEALTH of VIRGINIA

Karen Shelton, MD.
State Health Commissioner

DEPARTMENT OF HEALTH

OFFICE OF DRINKING WATER

Richmond Field Office

Madison Building
109 Governor St., 6th floor
Richmond, VA 23219
Phone: 804-864-7409
Fax: 804-864-7520

OFFICIAL ELECTRONIC COMMUNICATION- NO HARDY COPY TO FOLLOW

NOTICE OF ALLEGED VIOLATION

SUBJECT: Louisa County
Waterworks: Zion Christian
Children's Center
PWSID No: 2109980

December 18, 2025

Zion United Methodist Church
Attn: Jimmie Straley
1674 Zion Road
Troy, VA 22974

Re: Major Routine Monitoring Failure under RTRC

Dear Mr. Straley

This notice is to advise that you appear to be operating a waterworks in violation of the Public Water Supplies Law, Title 32.1, Chapter 6, Article 2 of the Code of Virginia, and Section 12VAC5-590-370 A 1 of the Virginia *Waterworks Regulations* ("Regulations") for failing to collect any of the required bacteriological samples during the **November 2025** monthly monitoring period. The Regulations characterize this alleged violation as a Tier 3 violation.

Section 12VAC5-590-370 A 1 states, in part, "The owner shall collect total coliform samples at specific sites and according to a schedule that is representative of water quality throughout the distribution system, which shall be documented in a written [bacteriological sample siting plan]. The [bacteriological sample siting plan] shall be established or approved by the [Virginia Department of Health]...."

One (1) bacteriological sample was required to be collected during the November 2025 monthly monitoring period and zero (0) were collected.

Required Actions

In accordance with Section 12VAC5-590-540 of the Regulations, you are required to issue a Tier 3 public notice (“Notice”) to the consumers in the area served by the waterworks in accordance with the public notification requirements described below:

Public Notice: The Notice requires you to notify consumers in the area served **within 12 months** of learning of the violation. This Notice must be handled as follows:

- You must distribute the Notice no later than **December 18, 2026**.
- The Notice must be mailed or directly delivered to each customer receiving a bill, and to other service connections served by your waterworks.
- If your waterworks serves consumers who do not pay water bills, or who do not have service connection addresses (apartment dwellers, university students, or nursing home patients, for example), you must also use other delivery methods to provide the Notice to these consumers as well. Examples of other methods include, but are not limited to, publication in local newspapers, delivery of multiple copies to apartment buildings, or posting the Notice in public places served by the waterworks.
- Until the violation is resolved, you must give a copy of the Notice to all new billing units or new customers, before or at the time service begins.
- You must repeat distribution of the Notice annually for as long as the violation persists.

Draft Notice: Attached is a draft Notice for you to distribute as directed above. You may use this Notice as is, or modify it to better meet your situation, as long as the information is accurate and it contains all of the required elements and mandated language. If you decide to change the Notice, we suggest that you contact this Office to verify that your proposed changes meet the requirements of the Regulations. Please insert the name, address, and phone number of a waterworks representative in the spaces provided on the draft Notice.

Public Notice Confirmation: Within ten (10) days of completing the public notification, but no later than **December 28, 2026**, you must provide this Office with a copy of the Notice that you distributed, along with a signed certification that the distribution was completed in the required time and manner; the preferred return method is by email at odwfieldoffice4@vdh.virginia.gov. Failure to distribute the Notice and submit a signed certification form to this Office may be a further violation of the Regulations. A certification form is enclosed for your use.

Follow-Up Actions: Collect the required routine bacteriological sample for December 2025.

Requesting an Administrative Proceeding: If you disagree with the allegations in this notice or wish to obtain a determination as to whether a violation has occurred, you may request an informal conference in accordance with Va. Code § 2.2-4019 and 12VAC5-590-115 of the Regulations. To request an informal conference, please contact the ODW Director of Compliance, Enforcement and Policy by telephone or email at 804-629-0989 or Grant.Kronenberg@vdh.virginia.gov.

Enforcement Authority: Failure to take all the necessary corrective actions in a timely manner to voluntarily return your waterworks to compliance may result in enforcement action. Enforcement actions include permit revocation, administrative orders, and civil or criminal proceedings, and

civil charges or penalties of up to \$5,000 per day for each violation. Va. Code §§ 32.1-26, 32.1-27, 32.1-175.01 and 32.1-176.

If you have any questions or concerns regarding this matter, please contact me at 804-910-6111 or email at Lydia.belser@vdh.virginia.gov

Sincerely,



Lydia Belser, Envi Spec, Sr.
Richmond Field Office

LMB:lt

Enclosures:

1. Draft Tier 3 Public Notice
2. Certification Form

cc: Chris Compton, Operator (ccompton@louisa.org)

Jack McClelland, EH Manager Blue Ridge District (john.mcclelland@vdh.virginia.gov)

Christian Goodwin, Louisa County Administrator (cgoodwin@louisa.org)

**NOTICE TO CONSUMERS
of the Zion Christian Children's Center WATERWORKS**

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Major Routine Monitoring Failure under RTCR

Our water system recently failed to comply with the requirement to collect bacteriological samples in accordance with our approved bacteriological sample siting plan (BSSP). Although this situation does not require that you take immediate action, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the November 2025 monitoring period, we did not collect any of the required samples, and therefore we cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

What is being done?

We will collect our routine bacteriological sample for December 2025.

For more information, please contact Jimmy Straley at 434-242-5411.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Zion Christian Children's Center. State Water System ID#: 2109980. Date distributed: _____.

SUBJECT: Louisa County
Waterworks: Zion Christian
Children's Center
PWSID No: 2109980

VIOLATION: Major Routine Monitoring Failure under RTCR – November 2025

PUBLIC NOTIFICATION CERTIFICATION REPORT FORM

By direct (hand) delivery on _____ *(date)* at _____ a.m./p.m.

Posted on _____ *(date)* at _____ a.m./p.m.

At the following locations _____

Provided to the following broadcast media *(list: television/radio/website/social media)* on

_____ *(date)* at _____ a.m./p.m.

_____ *(date)* at _____ a.m./p.m.

_____ *(date)* at _____ a.m./p.m.

Other approved method _____ *(method and date)*

New billing customers will be notified of any ongoing violation for which notice has previously been issued.

I hereby certify that the attached public notice was distributed as indicated above and that the notice meets all content requirements.

(Printed Name)

(Signature)

RETURN FORM WITH COPY OF NOTICE TO:

Email: ODWFieldOffice4@vdh.virginia.gov